

DENTONIA PARK TENNIS CLUB - CODE OF CONDUCT

THE CLUB'S POLICY AND COMMITMENT

- The policy of the Club is to respect the rights, dignity, and work of every person and to treat everyone equally regardless of age, ability, gender, race, ethnicity, religious belief, sexuality or social/economic status.
- The Club will support inclusion, access and fair opportunities for all participants, including the under-represented populations of Ontario.
- The Club will ensure that the concerns and needs of its members are identified, promoted, and supported. The achievement of equal opportunity is a key consideration when developing, updating or delivering programs and services. The Club is committed to opposing discriminatory behavior and promoting equity of opportunity.
- The Club will ensure that its governance structure encourages and promotes full and equal participation and access.
- The Club is committed to its members having the right to enjoy their sport in an environment free from threat of intimidation, harassment and/or abuse.
- The Club will deal with any and all incidences of discriminatory behavior according to the Club's Complaint Procedure (see below).

MEMBER'S COMMITMENT

- I shall encourage and maintain the highest standards of good sportsmanship, courtesy and fair play
- I shall actively promote positive behavior and interactions, based on the principles of equity, inclusion and respect, helping to provide an environment on and off the court where all members feel included, accepted and safe, emotionally and physically
- I shall not violently, dangerously or with anger:
 - hit, kick or throw a racquet or other equipment within the precinct of the club, display prolonged or consistent verbal outbursts or tantrums
- I shall adhere to the disciplinary procedures defined below

THE CLUB'S COMPLAINT PROCEDURE

Any allegations of improper conduct or behavior shall be reported in writing using the Club's incident report form, citing time, date, location and witnesses present, signed and submitted to any member of the executive or court monitor.

An executive meeting will be convened as soon as possible, and if a majority of the executive finds the complaint has sufficient cause, it shall provide any and all parties involved with a written notice that will include a summary of the complaint, as well as the time, date and location of the meeting, held in a timely manner, where the matter will be considered. All parties will be given the opportunity to comfortably address the executive.

Disciplinary actions will require a decision by the executive.

The executive will provide involved parties with written notice of their decision in a timely manner.

The executive may enforce disciplinary actions, up to and including cancellation of membership (no refunds will be issued).

Last Updated: August 2019